

PUBLIC INFORMATION DEPARTMENT **INFORMATION SHEETS**

A Snapshot Of What We Do
Changing Utility Service When Moving
Getting Ready For The Heating Season
How To Establish Utility Service
How To File A Complaint
If Service Is Disconnected
When A Rate Case Is Filed
A Guide To Local Public Hearings
Be Safe Around Electricity
Setting Your Thermostat
The Cost Of Electricity
Your Home's Energy Use
Manufactured Housing Program
Winter Service Disconnections
Natural Gas Safety Tips
Some Facts About Natural Gas Rates
Captioned Telephone Service
Internet Connection Fees
Missouri Universal Service Fund
How To Check For Water Leaks
Consumer Services Department
Contact Information
Maintaining Payment Agreements Under The Cold Weather Rule
Some Facts About The Cold Weather Rule
Phone Lines: Where Does The Responsibility End
Be Prepared In Case Of Emergency

Call Before Digging
Denial Of Service
Energy Assistance
When To Call The PSC
Budget Billing
Trees And Power Lines
Natural Gas Prices
Your Natural Gas Bill
Consumer Privacy
Video Service
Water Conservation
Water Quality Issues
Your Drinking Water
Utility Deposits